



## **Nondiscrimination & Accessibility Statement**

### **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law**

Carolina Kidney Care complies with applicable federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. Carolina Kidney Care does not exclude or treat people differently because of race, color, national origin, age, disability, or sex.

Carolina Kidney Care:

Provides free aid and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the office. If you believe that Carolina Kidney Care has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex. You can file a grievance with the office at 557 Sandhurst Drive, Fayetteville, NC 28304, Ph: 910-484-8114. You can file a grievance in person, by mail, or by fax. If you need help filing a grievance, contact the Practice Administrator, who can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services,  
200 Independence Avenue SW, Room 509F, HHH Building  
Washington, DC 20201  
1-800-868-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCION: si habla espanol, tiene a su disposicion servicios gratuitos de asistencia linguistica. Llame al 910-484-8114.