

Nondiscrimination & Accessibility Statement

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law

Carolina Kidney Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Carolina Kidney Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Carolina Kidney Care:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 Qualified interpreters
 - Information written in other languages

If you need these services, contact B. J. Brown. If you believe that Carolina Kidney Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: B. J. Brown, Practice Administrator, 557 Sandhurst Drive, Fayetteville, NC 28304, 910-484-8114, BJBrown@ncrrbiz.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, B. J. Brown, Practice Administrator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201 1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 910-484-8114.

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 910-484-8114.